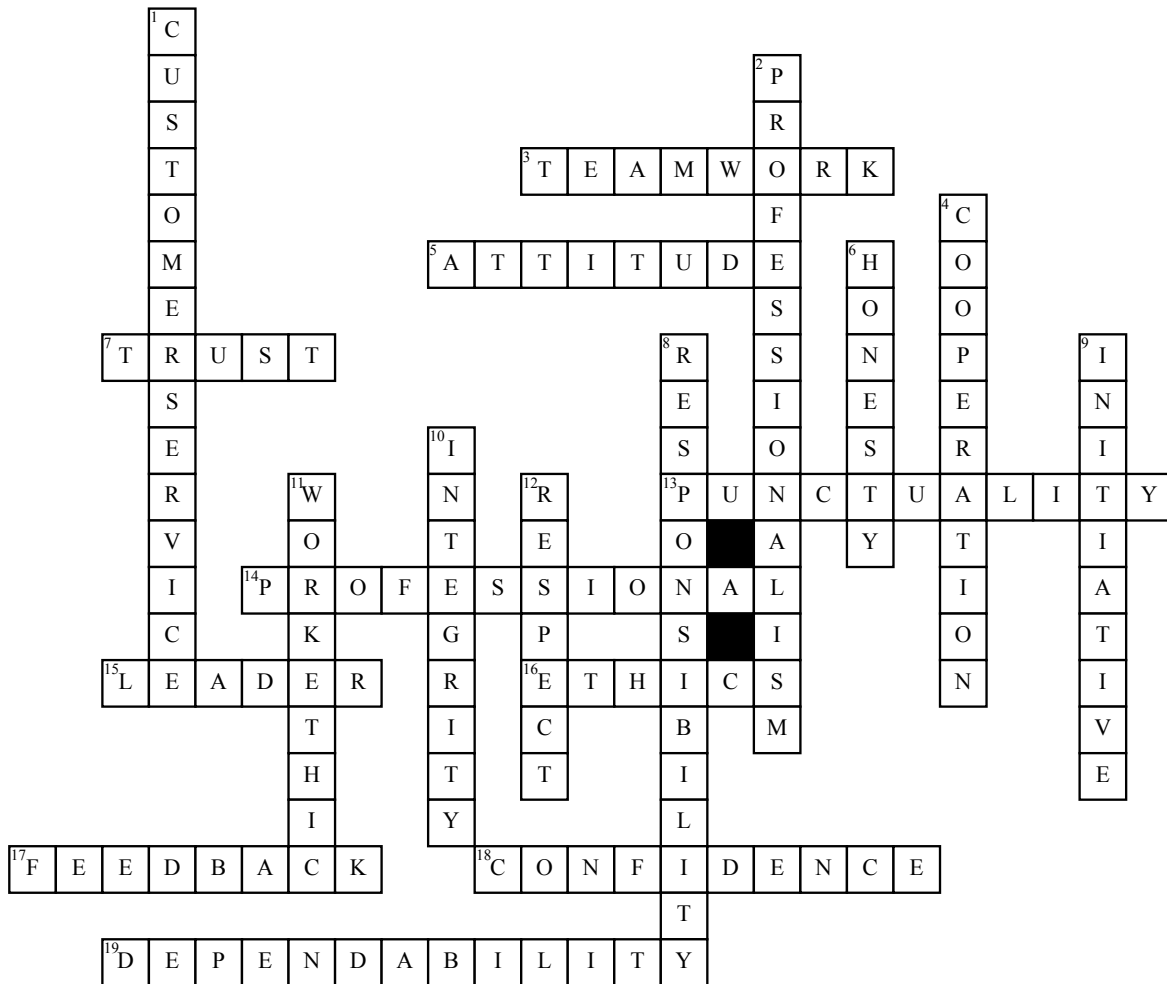Name: _____ Date: _____

principles of architect

Across

3. cooperative or coordinated effort on the part of a group of persons acting together as a team or in the interests of a common cause

5. reflection of opinion, work ethic, initiative

7. to build confidence through teamwork and open, candid communication

13. being on time

14. to act or work with another or others, act together or in compliance

15. a person who has commanding authority or influence, someone who keeps members focused on a goal, makes sure everyone understands the goal/task, watches the timeline, sets a good example

16. a set of moral principles, dealing with what is good and bad and with moral duty and obligation

17. response or opinion of a customer or the receiver of a service performance evaluation-form used to grade the employee's work

18. quality or state of being certain

19. reliable, trustworthy, accountable, steady

Down

1. treating the customer with utmost respect, listening to customer needs, providing the best product/service to meet customer needs

2. conducting oneself according to the highest standards of industry

4. to act or work with another or others, act together or in compliance

6. to be truthful in all our endeavors, to be honest and forthright with one another, with our customers and our community

8. to speak up, without fear of retribution; to be accountable for one's actions

9. doing something on your own without being told or given special incentive

10. to say what we mean, to deliver what we promise, and to stand for what is right

11. individual's attitude toward work and dedication to completing a job

12. to treat one another with dignity, and fairness, appreciating the diversity of our workforce and the uniqueness of each person