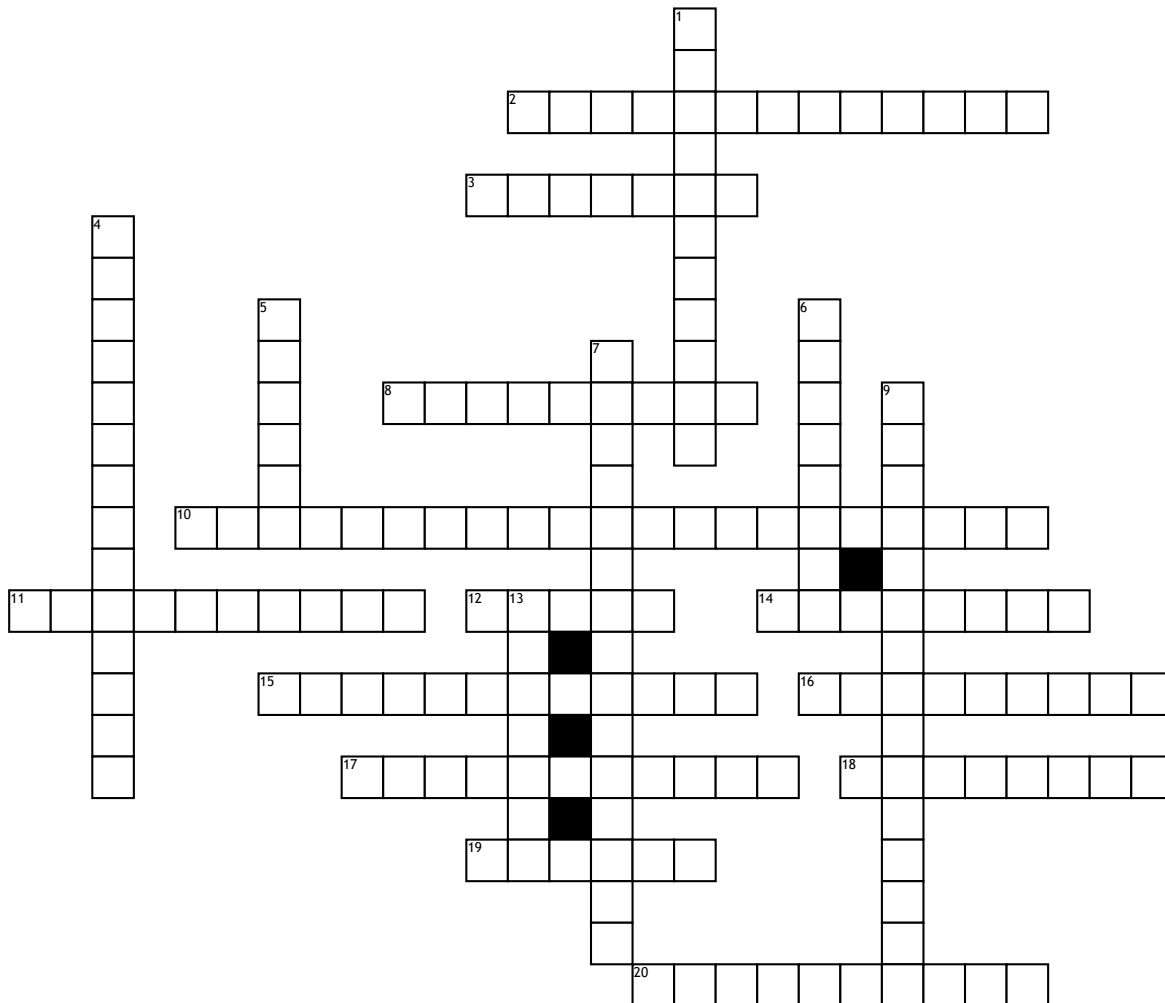


Name: \_\_\_\_\_

Date: \_\_\_\_\_

# Architecture Vocab



## Across

2. reliable, trustworthy, accountable, steady  
 3. to be truthful in all our endeavors, to be honest and forthright with one another, with our customers and our community  
 8. to say what we mean, to deliver what we promise, and to stand for what is right  
 10. form used to grade the employee's work  
 11. doing something on your own without being told or given special incentive  
 12. to build confidence through teamwork and open, candid communication  
 14. cooperative or coordinated effort on the part of a group of persons acting together as a team or in the interests of a common cause  
 15. following a line of conduct as though it were a profession

16. individual's attitude toward work and dedication to completing a job  
 17. to act or work with another or others, act together or in compliance  
 18. -response or opinion of a customer or the receiver of a service  
 19. a set of moral principles, dealing with what is good and bad and with moral duty and obligation  
 20. quality or state of being certain

## Down

1. being on time  
 4. to speak up, without fear of retribution; to be accountable for one's actions  
 5. a person who has commanding authority or influence, someone who keeps members focused on a goal, makes sure everyone understands the goal/task, watches the timeline, sets a good example

6. reflection of opinion, work ethic, initiative  
 7. conducting oneself according to the highest standards of industry  
 9. treating the customer with utmost respect, listening to customer needs, providing the best product/service to meet customer needs  
 13. to treat one another with dignity, and fairness, appreciating the diversity of our workforce and the uniqueness of each person