Communication Skills

Across
3. In your own words restating what someone has said
4. Nodding your head is an example of
6. An I statement should include using first person I, what is impacting you, how it impacts you, and
7. Minimal Encouragers are used to let the person know it is okay to continue
8. Crossing my arms is an example of what
9. Paraphrasing lets the speaker know you are listening and is an opportunity to
10. My body language should match what I am trying to

Down
1. If someone share a story with me it might be a good idea for me to create a brief statement with the main points. This is an example of
2. If my body is slumped down with no eye contact, but I tell you I am fine this might lead to
5. Letting you know my feelings in first person is an example of

Word Bank
I Statements, Paraphrasing, Minimal Encouragers, Talking, Clarify, What you would like, Body Language, Communicate, Summarize, Miscommunication