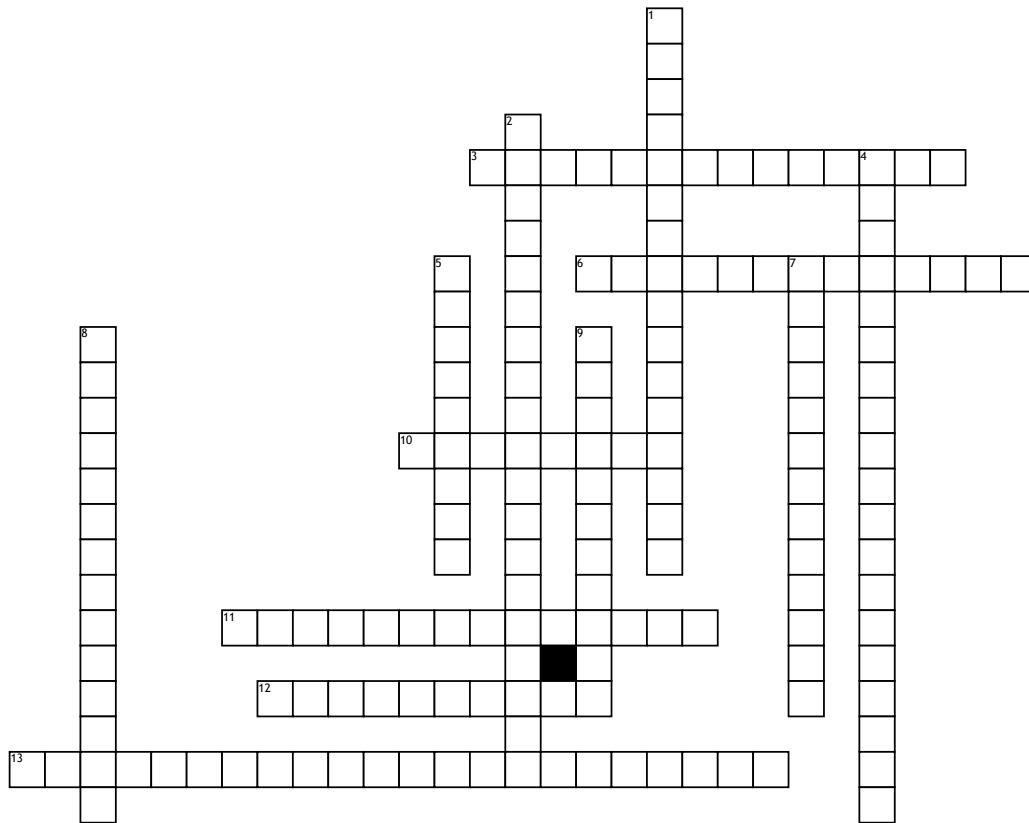


Interpersonal Skills & Communications



Across

3. The action or process of making decisions
 6. Conscious knowledge of one's own character, feelings, motives and desires.
 10. The combined action of a group of people.
 11. making statements clear and getting your point across; and being able to listen to others

Word Bank

Self awareness
 Teamwork
 Problem solving
 Influence
 Communications

12. persuading someone or of being persuaded to do or believe something
 13. includes gestures, facial expressions and body positions
Down

1. The objective analysis and evaluation of an issue in order to form a judgment.
 2. The use of sounds and words to express yourself.

4. The ability to establish and maintain relationships with other people
 5. to have an effect on
 7. confident and forceful behavior
 8. The process of finding solutions to difficult or complex issues.
 9. discussion aimed at reaching an agreement

Assertiveness
 Nonverbal communication
 Decision making
 Verbal Communication

Critical thinking
 Negotiation
 Persuasion
 Interpersonal skills