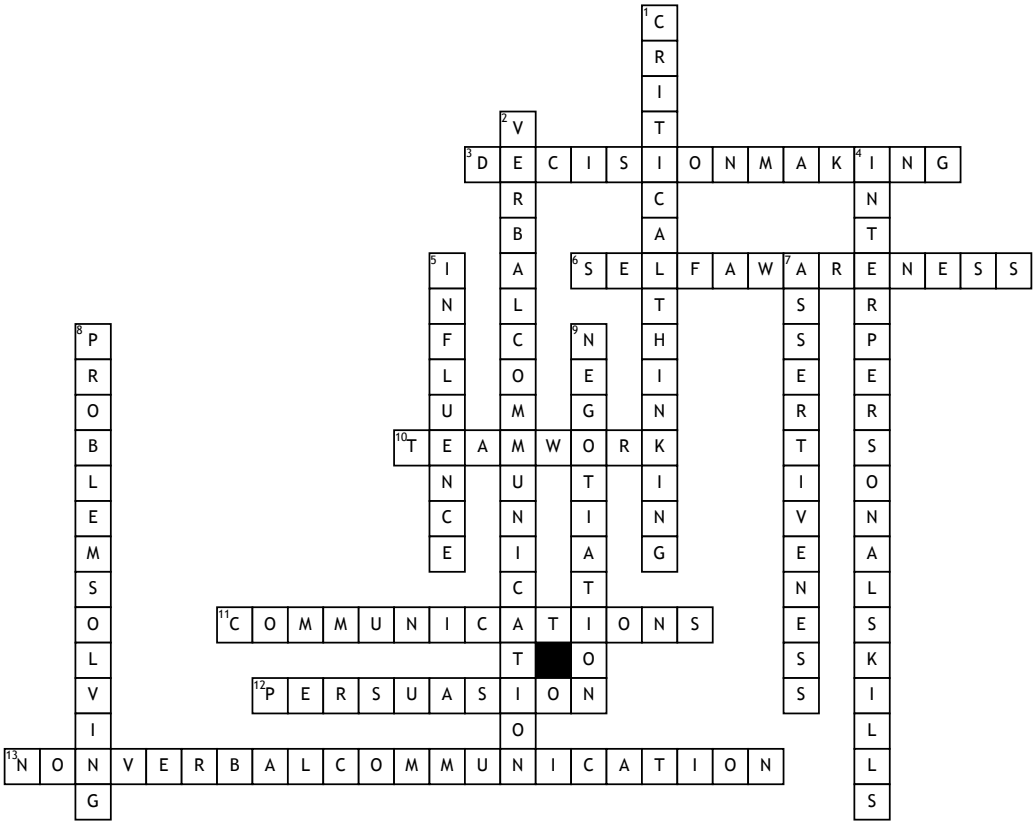
Name: _____ Date: _____

# Interpersonal Skills & Communications



**Across**

**3.** The action or process of making decisions

**6.** Conscious knowledge of one's own character, feelings, motives and desires.

**10.** The combined action of a group of people.

**11.** making statements clear and getting your point across; and being able to listen to others

**12.** persuading someone or of being persuaded to do or believe something

**13.** includes gestures, facial expressions and body positions

**Down**

**1.** The objective analysis and evaluation of an issue in order to form a judgment.

**2.** The use of sounds and words to express yourself.

**4.** The ability to establish and maintain relationships with other people

**5.** to have an effect on

**7.** confident and forceful behavior

**8.** The process of finding solutions to difficult or complex issues.

**9.** discussion aimed at reaching an agreement

**Word Bank**

Self awareness
Communications
Teamwork
Interpersonal skills
Influence
Verbal Communication
Critical thinking
Nonverbal communication
Assertiveness
Negotiation
Persuasion
Problem solving
Decision making