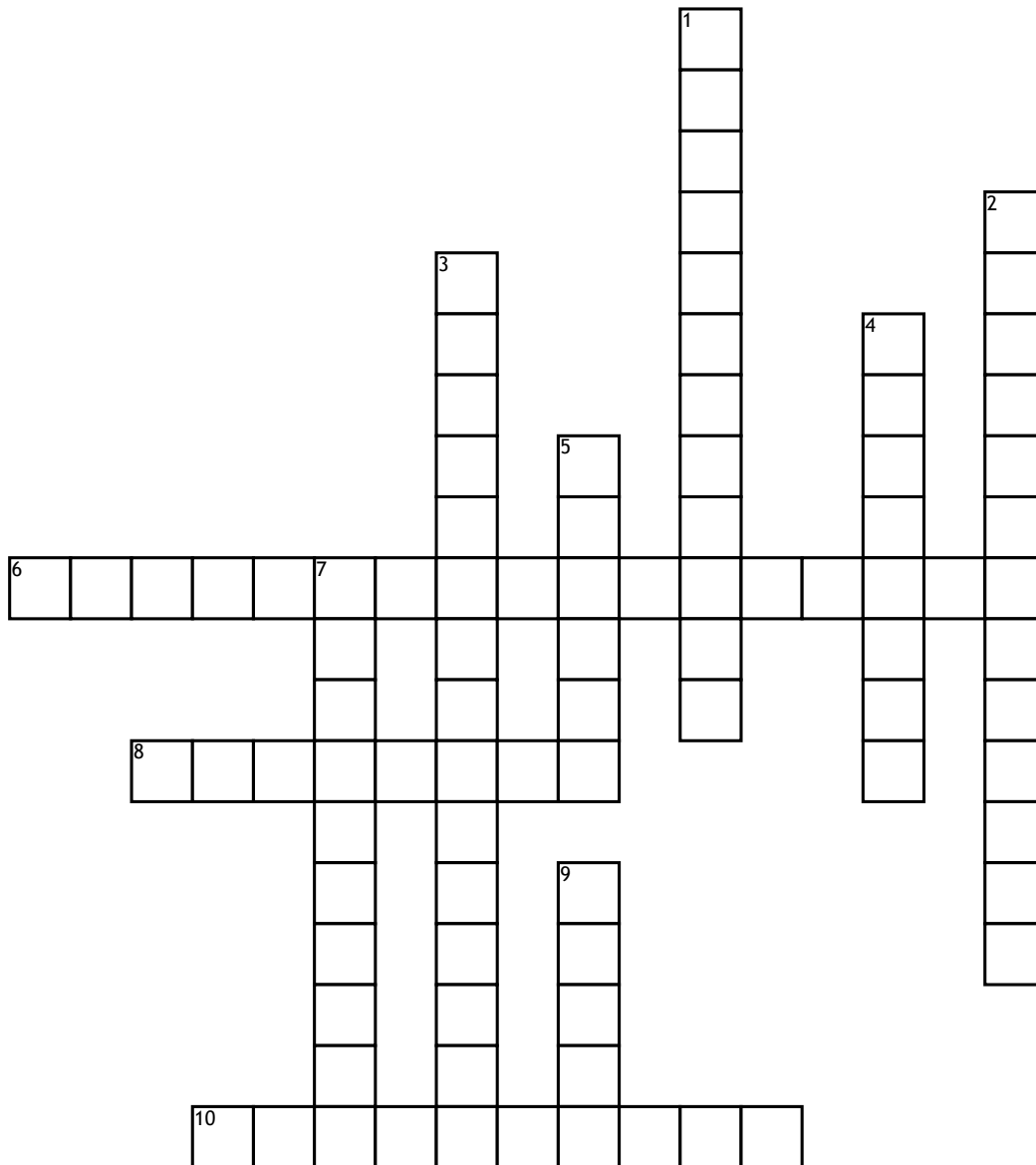


# What all Spa Staff should Know



## Across

6. Before you began servicing a new guest you must always check for

8. What is the fifteen minutes time frame between services called?

10. We recommend that every guest return in

## Down

1. What package includes a 60 min facial w/ a 60 min massage

2. A service specifically to address pain & inflammation (2 words)

3. Considering your guest arrived on time they should be on the table at the (2

4. For calling off sick when is the preferred time for notice (2 words)

5. You should arrive \_\_\_\_\_ minutes before your schedule.

7. What services are eligible when redeeming a \$42.50 new client special (3 words)

9. At Bellis Therapeutic Spa our responsibility is to