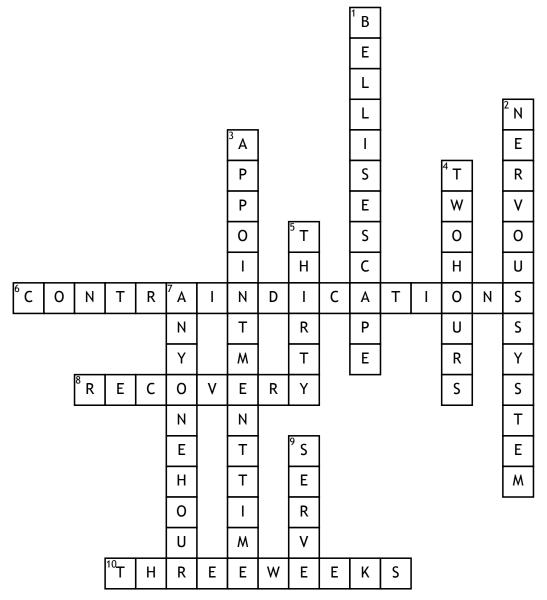
What all Spa Staff should Know



<u>Across</u>

- **6.** Before you began servicing a new guest you must always check for
- **8.** What is the fifteen minutes time frame between services called?
- **10.** We recommend that every guest return in

<u>Down</u>

- 1. What package includes a 60 min facial w/ a 60 min massage
- **2.** A service specifically to address pain & inflammation (2 words)

- **3.** Considering your guest arrived on time they should be on the table at the (2
- **4.** For calling off sick when is the preferred time for notice (2 words)
- **5.** You should arrive _____ minutes before your schedule.
- 7. What services are eligible when redeeming a \$42.50 new client special (3 words)
- **9.** At Bellis Therapeutic Spa our responsibility is to