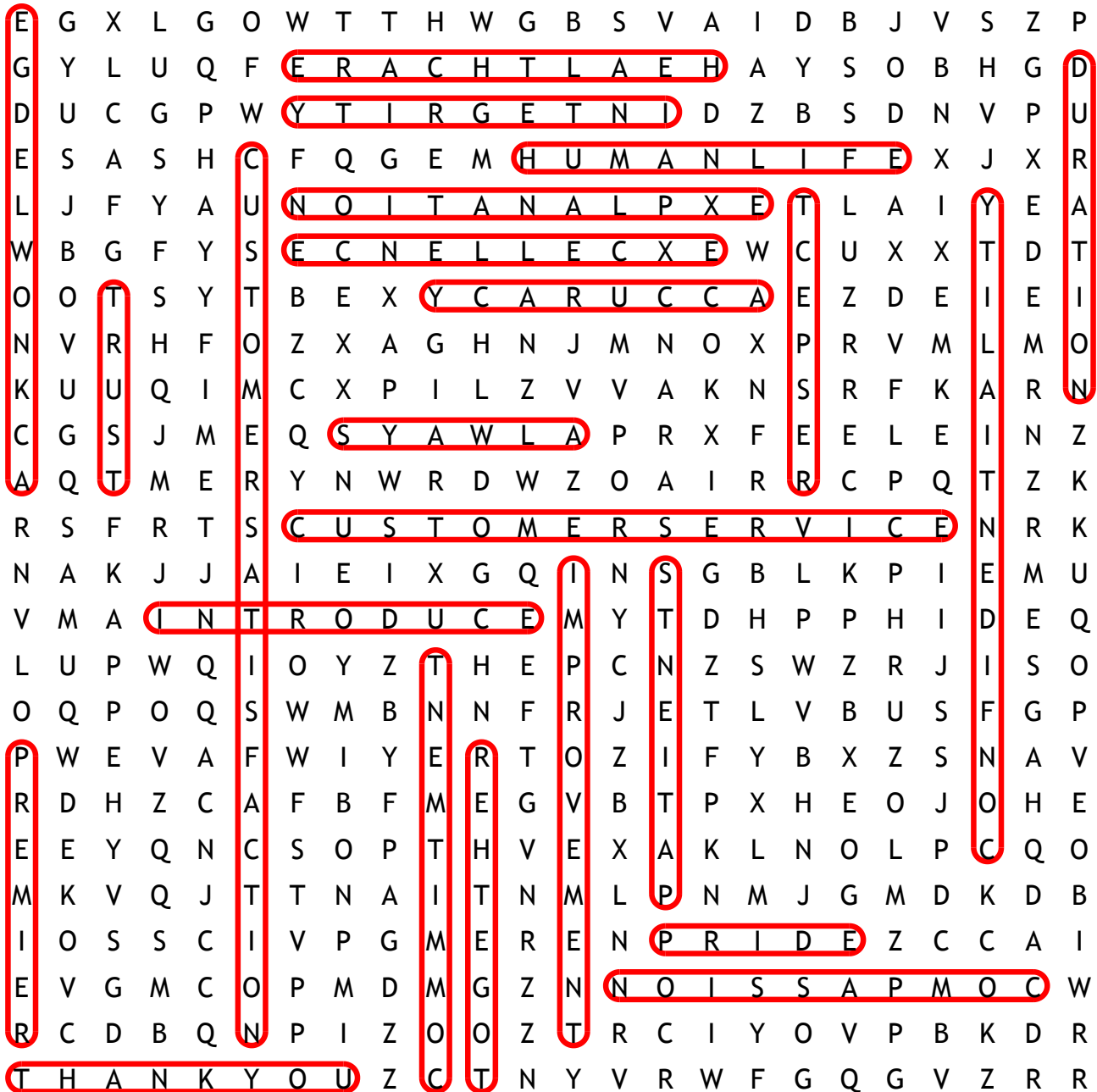


Name: _____

Date: _____

Mission, Vision, Values and AIDET



customer satisfaction
 explanation
 excellence
 thank you
 together
 always

customer service
 acknowledge
 compassion
 introduce
 duration
 trust

confidentiality
 healthcare
 commitment
 accuracy
 respect
 pride

improvement
 human life
 integrity
 patients
 premier