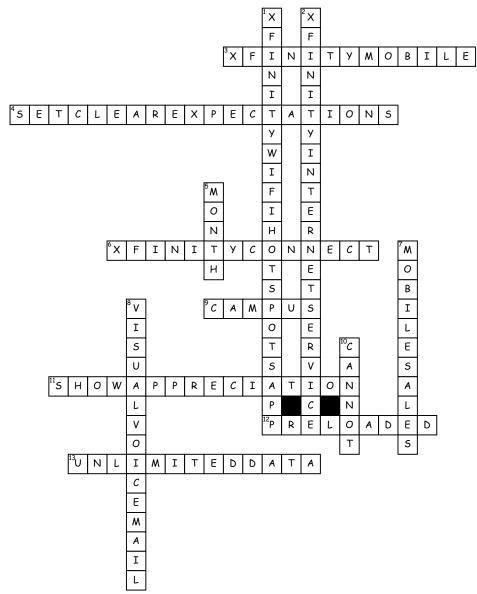
Name:	Date:
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## xfinity mobile



## <u>Across</u>

- 3. this app It's used for things like setting up data notifications, viewing your account statements, managing account settings and contacting Xfinity Mobile Specialists
- **4**. Keep the customer informed throughout the interaction falls under\_ \_ S4X behavior
- app helps customers stay connected on the go
- 9. this service allows college students living on campus to stream live and Xfinity On Demand shows and movies to their laptops, desktops 1. with this app users can locate and mobile devices.
- 11. Letting the customer know early in interaction how important they are to us, and that we appreciate their loyalty falls S4X behavior
- 12. apps that are already built it a XM phone are?
- 13. with this plan We never cap the GB that you use or reduce your data speeds, so you'll always have the data you need. There are no service interruptions and no overage charges on your bill.

## <u>Down</u>

and get directions to over two million Xfinity WiFi

- 2. You cannot add new lines or services to your Xfinity Mobile account if you cancel your
- 5. At the beginning of every \_\_\_\_, we give you 100 MB of free shareable 4G LTE data, just to start things off right.
- 7. you receive a customer who is intérested in signing up for Xfinity Mobile, please transfer them to
- 8. lets customers quickly listen to voicemail messages in the order they
- 10. We waive or refund the charges for the new device. Do not perform an RMA.