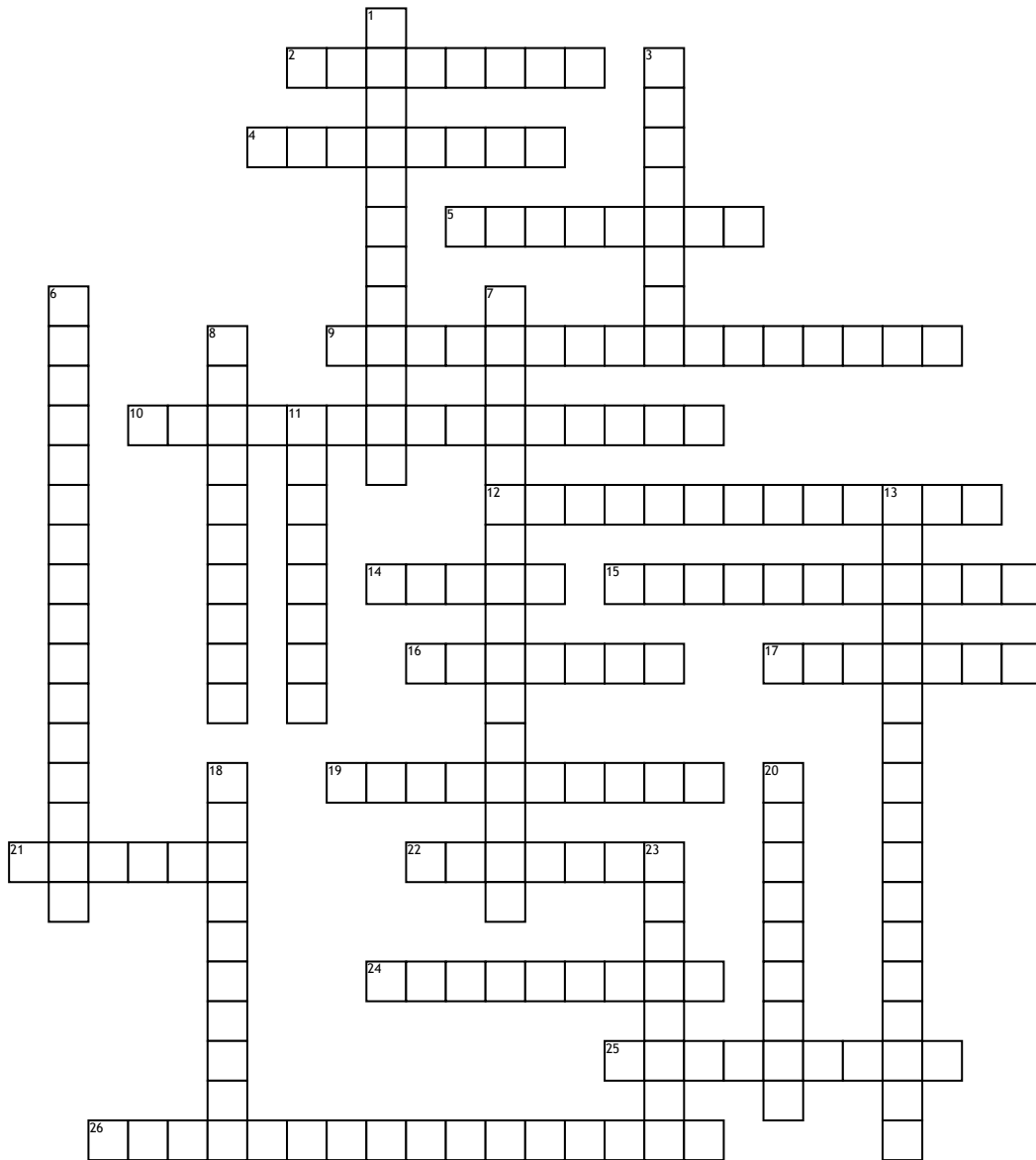


Chapter 8 and 9



Across

2. information about reactions to a product
4. extreme anxiety, or sorrow and pain
5. observational learning or imitation
9. dispositions of commitment
10. degrees of stress which you can sustain
12. an expert or specialist in psychology
14. an anxious awareness of danger
15. the combination of characteristics or qualities that form an individual distinctive character
16. anxiety disorder usually a persistent fear of an object

17. the ability to understand and share the feelings of another

19. the ability of a substance or object to spring back

21. pressure or tension

22. extreme tiredness

24. unfriendliness or opposition

25. concerned with beauty or appreciation of physical health

26. an automatic reaction of body against disease

Down

1. a persons condition with regard to their psychological and emotional well being

3. typically includes a subjective, conscious experience

6. temperament characterized by excessive ambition

7. lower stress level

8. sudden rush of energy

11. event that causes stress to an organism

13. the realization fulfillment of ones talents and potentialities

18. the refusal to accept or comply with something

20. a theory in psychology proposed by abraham maslow

23. moderate or normal psychological stress