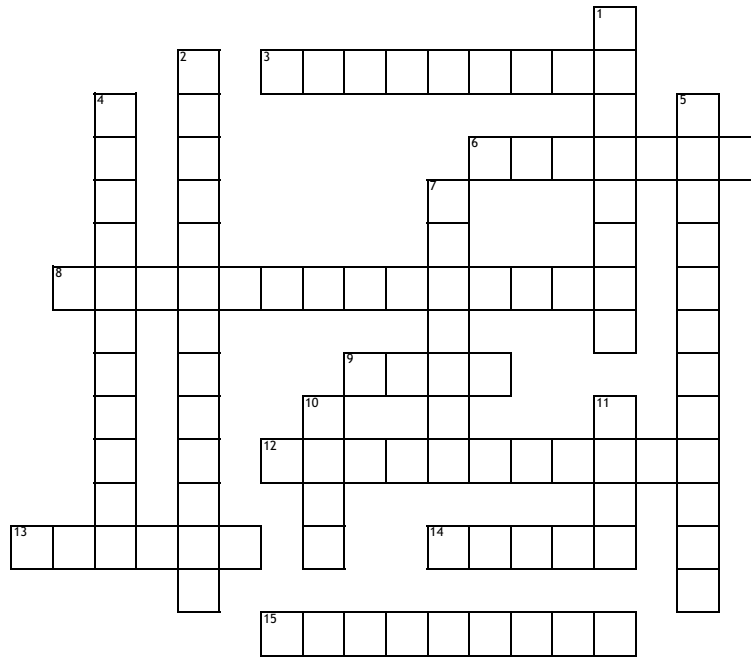


Name: \_\_\_\_\_

Date: \_\_\_\_\_

# Hospitality



## Across

- 3. Restaurant person who is a trained and knowledgeable wine professional
- 6. Head waiter
- 8. Hotel employee who handles calls from guests who want to make a room reservation
- 9. A professional cook
- 12. Another term for a booking
- 13. Employee who delivers luggage to your hotel room
- 14. A place to stay with lots of rooms
- 15. A hotel employee whose job is to assist guests by booking tours, making theatre and restaurant reservations

## Down

- 1. Tip
- 2. Person responsible for washing up, cleaning and basic food preparation
- 4. Maid in a hotel who cleans the rooms
- 5. A person employed in a hotel to receive guests and deal with their bookings
- 7. Person who accepts orders from the dining room, relays them to the appropriate stations of the kitchen, and checks each plate before it leaves the kitchen
- 10. Food list
- 11. What you need to pay at the end of your meal