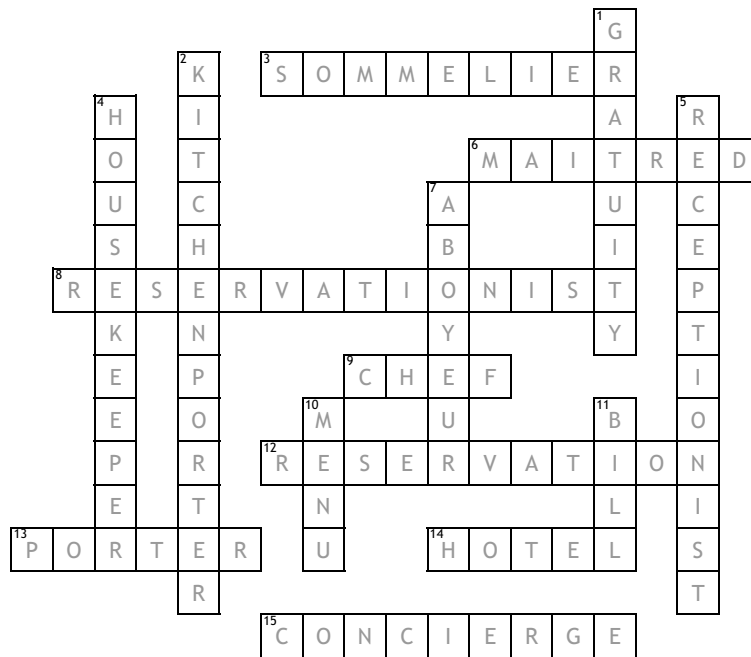


Hospitality



Across

3. Restaurant person who is a trained and knowledgeable wine professional
6. Head waiter
8. Hotel employee who handles calls from guests who want to make a room reservation
9. A professional cook
12. Another term for a booking
13. Employee who delivers luggage to your hotel room
14. A place to stay with lots of rooms
15. A hotel employee whose job is to assist guests by booking tours, making theatre and restaurant reservations

Down

1. Tip
2. Person responsible for washing up, cleaning and basic food preparation
4. Maid in a hotel who cleans the rooms
5. A person employed in a hotel to receive guests and deal with their bookings
7. Person who accepts orders from the dining room, relays them to the appropriate stations of the kitchen, and checks each plate before it leaves the kitchen
10. Food list
11. What you need to pay at the end of your meal