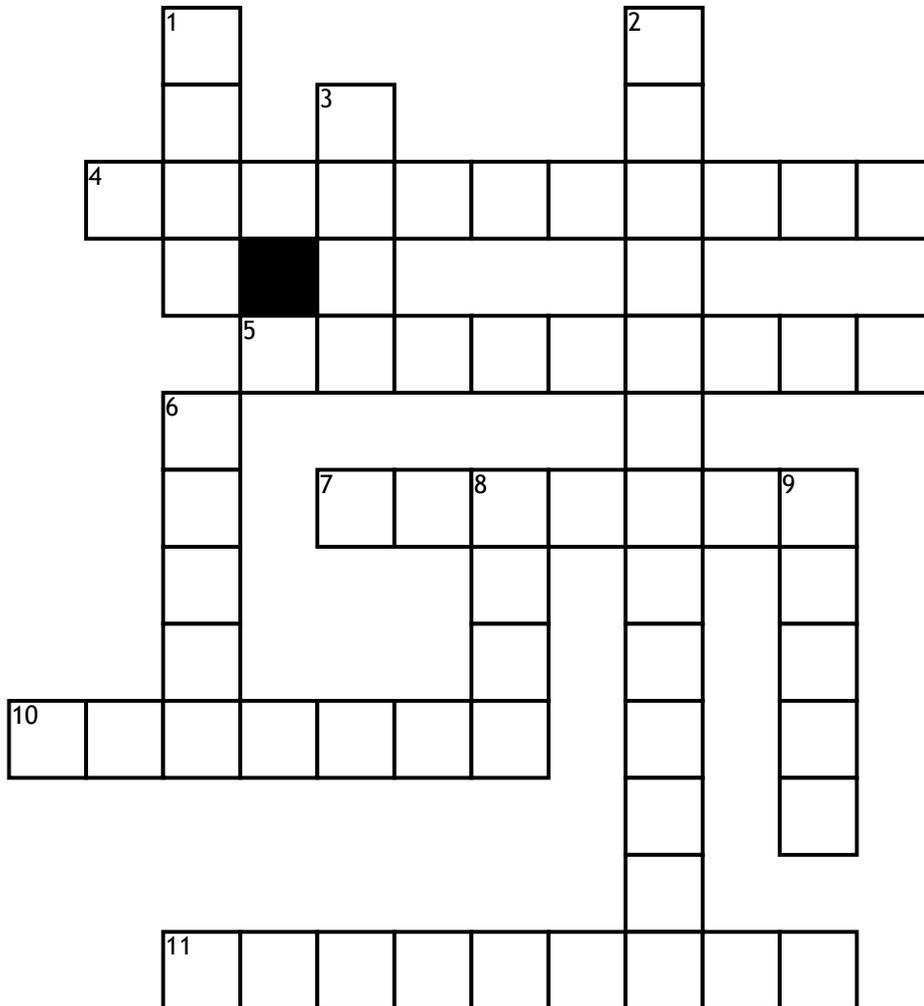


# Reference Services



## Across

4. The human process of examining criminal records & applying specific criteria & identifiers that ensure the records really belong to the applicant and ensure that an employer is only seeing records that they are legally able to see
5. The applicant self-entry option which allows applicants to enter their information and submit their own background checks
7. RSI's drug testing partner
10. Consumers are entitled to \_\_\_\_\_ record information if they believe it is not accurate
11. A \_\_\_\_\_ check is a personal/professional phone interview with an individual to verify all information submitted, as well as ask pertinent questions to identify key information of interest

## Down

1. The acronym for the Fair Credit Reporting Act
2. Denying an applicant employment, promotion, etc. because of the results of their background check
3. Desk.com is also know as The \_\_\_\_\_ Desk
6. A previous true and legal name of a person
8. The package that consists of a Nationwide Search, Social Security Trace, and 7 Years of Manual Counties
9. RSI is nationally accredited by