

Culture of Caring

I N Y A W O B I M U K R X W P Y V F G Q N T Y U
G I Z I T F G K N D L L E T R Q B D S B A L H V
I F Q V K Q N U Y D T P S S R A K W N L A O T D
Y W X W G N I G A B W Y N M P O D C K W V C R K
W G Y K R I R U P K P O E L W E P C P B B L A D
Z W P K C Z A N H V D H F O E L C P H P Y E I X
W X U G E K C O T L W N O D R J B T A N S A S X
S K N O I T A I C E R P P A T I P G T R M R E L
S O A K N Z U O L F J Q P C A S N Q W H P T Y Y
E Z S G B T X N I V M T S I Q I U Z Z X G P O S
N U F N I X V M C Q D F Q R R I A R Z O S I U W
I Y M I V I U I T D C H E E D X Z W T X L O R A
L K A D Y P H W G Y D M N V H Q O R E B O X H O
E D Q N H F K Y S U O T E U P G R G N F Y N A L
M W V A T F M M S T R X Z R I T D Q G I J H N N
I P P T A H A W S A P N S Z T H X D A X H K D G
T O O S P Q A U P E V L D H G E E S G R T F M R
R I S R M Z C P R U E R O C U L Z G E A N L D E
F C I E E Q N I J W F T J F K P P S J G J C L A
D Y T D H T E B V W T F Q C G L B K I V J W Z Y
G S I N K N G D T L I S T E N R O B P W W E B B
E S V U C Z J I I Z C O M M U N I C A T I O N Q
U Z E E T S P W H R H L I P Z J B F K H U V K W
D G Q G Y I N O T E T H E F I L E Z K W P P X M

raise your hand
appreciation
positive
empathy
right
help

understanding
timeliness
customer
engage
trust

communication
partnering
rapport
listen
clear

note the file
experience
respect
caring
talk