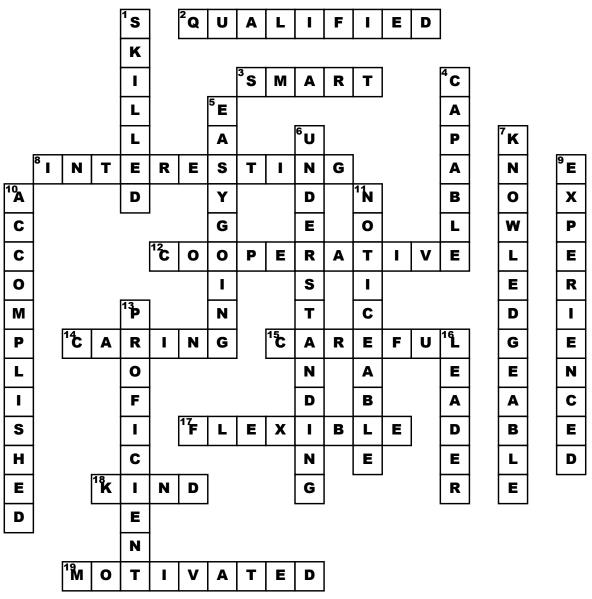
Manager expectations



<u>Across</u>

2. officially recognized as being trained to perform a particular job; certified.

3. having or showing a quick-witted intelligence

8. arousing curiosity or interest; holding or catching the attention.

12. involving mutual assistance in working toward a common goal.

14. displaying kindness and concern for others.

15. making sure of avoiding potential danger, mishap, or harm; cautious.

17. ready and able to change so as to adapt to different circumstances.

18. character; nature.

19. stimulate (someone's) interest in or enthusiasm for doing something.

<u>Down</u>

1. having or showing the knowledge, ability, or training to perform a certain activity or task well.

4. able to achieve efficiently whatever one has to do; competent.

5. relaxed and tolerant in approach or manner.

6. having insight or good judgment.

7. intelligent and well informed.

9. having knowledge or skill in a particular field, especially a profession or job, gained over a period of time.

10. having a higher level of education than average and good social skills.

11. noteworthy.

 13. competent or skilled in doing or using something.
16. he person who leads or commands a group,

organization, or country.