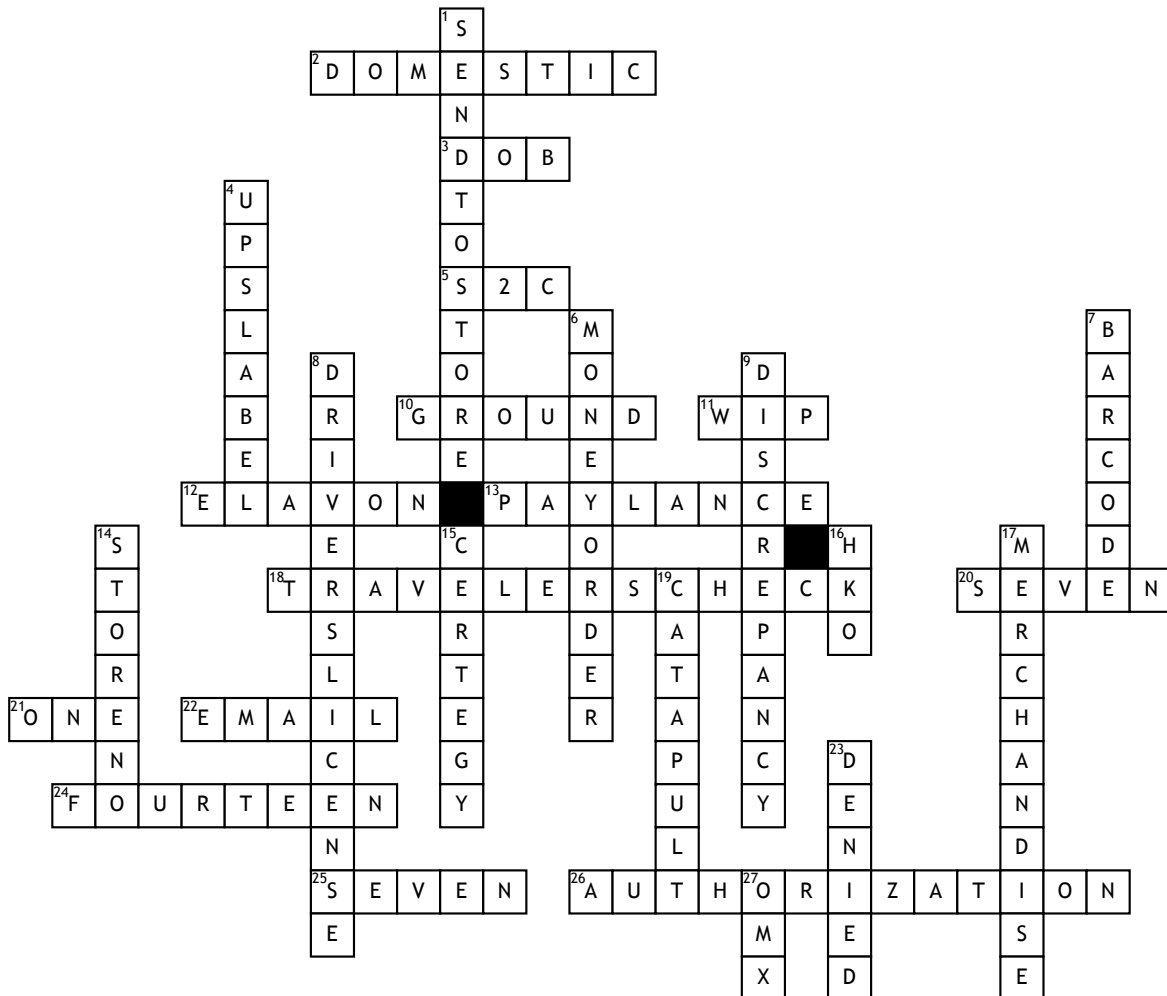


Name: \_\_\_\_\_

Date: \_\_\_\_\_

# The Owl - Part 1



## Across

2. Term for labs only in USA  
 3. 1 of 4 items on face of check, abbv.  
 5. Ship to Customer abbv.  
 10. Supply orders are shipped this way  
 11. Report name - check processing of eyeglasses  
 12. Collection company for Eyeglass World stores  
 13. Collections company for Legacy stores  
 18. Vacation currency - list as check on deposit slip  
 20. Debit card refund time in days

21. Number of associates it takes to check in today's shipment

22. Non-urgent communication method to RSC & Lab  
 24. Eyeglasses shipment promise, in days

25. Bulk supply order arrival time in days

26. 2 of 4 items on face of check

## Down

1. When sending frame to Lab - txfr request term  
 4. Evelyn prints out each morning  
 6. Type of check not accepted by AmBest

7. Must-see lines when sending frame to lab

8. 3 of 4 items on face of check

9. Term for Shipment Does Not Reconcile

14. 4 of 4 items on face of check

15. Collection company for AmBest stores

16. Hong Kong Lab abbv.

17. Envelope used for lab frame requests only

19. Manifest alternate name

23. Term for notifying requestor that frame is not in our store

27. Mexico Lab abbv.