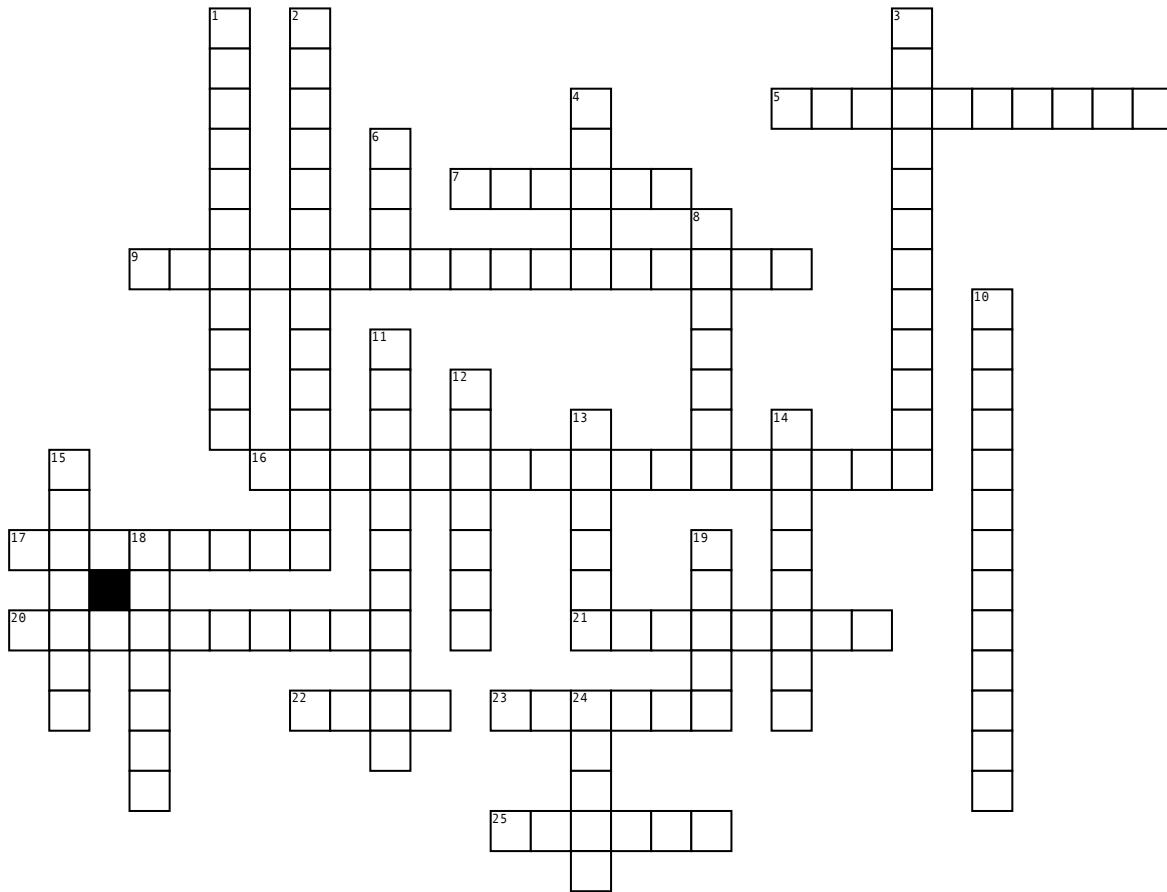


Name: _____ Date: _____

Final Assessment



Across

5. Shows guests due to check out for the day: _____ List

7. A Tour Buses or Wedding Parties for example

9. GSA

16. BAR

17. Guarantee and Cancel

20. 3rd Shift

21. Default room type bucket

22. Minimum Length of Stay

23. This will show a weeks worth of room type availability: _____ Availability

25. Special _____ let you set up rates for unique high demand days

Down

1. Cleans the room

2. Areas that do not directly generate revenue

3. Statistical Data on ST / cA Homepage

4. Internal Hotel Accounts - a.k.a _____ Accounts

6. Must have one to log in to HOS / cA

8. Must have this Role to have full access Hotel Configuration: _____ Manager

10. Rooms Division is one of these

11. Closed to Arrival for example.

12. Almost _____ percent employee turnover

13. Specific rooms set aside for a group

14. Shows guests due to check in for the day: _____ List

15. Past Stay of a Guest can be found in the Guest _____

18. Shows guests currently checked in to the hotel: _____ List

19. Used to override RM / RC Settings: _____ Edit

24. Minimum number of rate years to be configured