Name: $\qquad$ Date: $\qquad$

## Final Assessment



## Across

5. Shows guests due to check out for the day: $\qquad$
List
6. A Tour Buses or Wedding

Parties for example
9. GSA
16. BAR
17. Guarantee and Cancel
20. 3rd Shift
21. Default room type bucket
22. Minimum Length of Stay
23. This will show a weeks worth of room type availability:
$\qquad$ Availability
25. Special $\qquad$ let you set up rates for unique high demand days

## Down

1. Cleans the room
2. Areas that do not directly generate revenue
3. Statistical Data on ST / cA Homepage
4. Internal Hotel Accounts a.k.a $\qquad$ Accounts
5. Must have one to log in to HOS / cA
6. Must have this Role to have full access Hotel Configuration:
$\qquad$ Manager
7. Rooms Division is one of these
8. Closed to Arrival for example.
9. Almost $\qquad$ percent employee turnover
10. Specific rooms set aside for a group
11. Shows guests due to check in for the day: $\qquad$ List
12. Past Stay of a Guest can be found in the Guest $\qquad$
13. Shows guests currently checked in to the hotel: List
14. Used to override RM / RC Settings: $\qquad$ Edit
15. Minimum number of rate years to be configured
