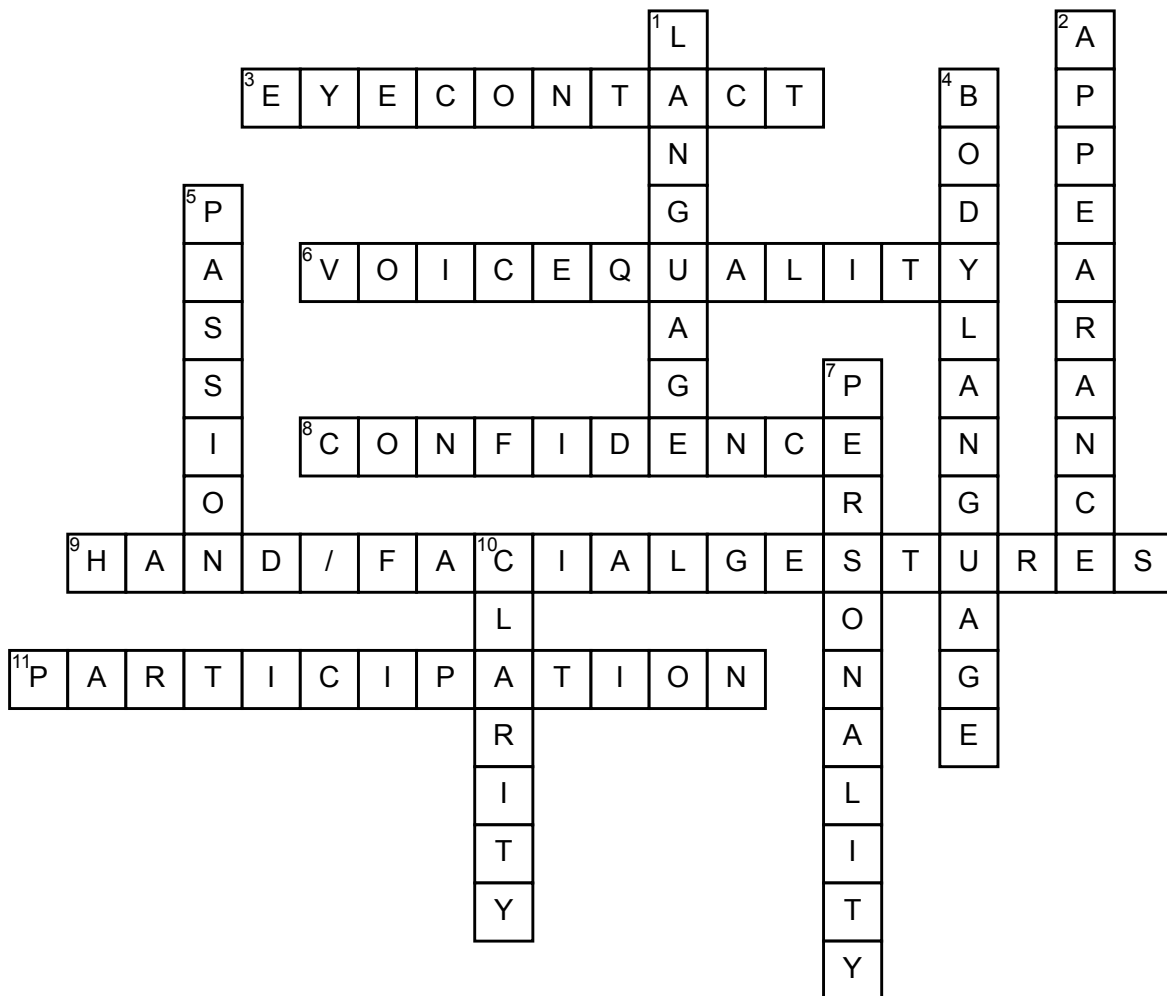


Name: _____

Date: _____

Key Communication Factors



Across

3. The kind of _____ we do or do not establish with others.
6. How good and bad you sound.
8. The level of _____ when we generate when we speak.
9. The use of hands and face in communication.
11. Practice makes perfect in public speaking.

Down

1. The use of _____.
2. The way you look and sound.
4. How we look, our expression, our posture and how we sit, stand and walk.
5. The love you have for a subject or idea.
7. "This is the me" aspect of communication.
10. The clearness of how we get our intended message across.