$\qquad$ Date: $\qquad$

# FMD 258 Assignment 6 



## Across

3. Taking advantage of consumers by marking up prices on retail products to an unreasonably high level
4. Integrated supply chain distribution systems that allow rapid replenishment of merchandise
5. The purchasing of one company by another
6. A parent company selling one of its businesses to another company
7. Anxiety that occurs when people have mixed feelings or beliefs
8. Two or more companies pooling resources in order to be one larger company
9. Classification of people on the basis of their lifestyles, activiteis, interests and opinions
10. North America Industry Classification System 21. New chains launched by retailer for the purpose of fililing a market need or reaching a new target market 22. Probing a database for pertinent information that can be used to target future offers to customers
11. Staging promotions that benefit charitable organizations or communities and build public relations for the sponsoring retailer
12. The period of time between a person's receipt and catalogue or advertisement and actual sale
13. The loss of sales from one retail sector to another caused by the introduction of competing products or services
14. A dscount store that operates on much lower markups and gross margins than other discount retailers
15. For retailers to offer the same goods as their competition
16. Explains the way retail organizations expand and cpntract in response to changes in the market

## Down

1. Emotionally based and concered with serving the ego 2. Internal computer communication systems within a business or institution
2. Decrease of prices and wages because of reduction in the amount of money available
3. In crease in prices over time because of increase in volume of money and credit

## Word Bank

HYPERMARKETS
INFLATION
DATA MINING
PSYCHOGRAPHICS
SHRINKAGE
COGNITIVE DISSONANCE
QUICK RESPONSE

QUEUE
ACQUISITION
ACCORDION THEORY
PRICE GOUGING
CONSOLIDATION
CARRYOVER
MERGER

DEEP DISCOUNTER
HEDONIC NEEDS
INFERIOR GOODS
TRADE EMBARGO
DEFLATION
LIST BROKER
SPIN OFF
7. A company or individual that acts as a middleman between list buyers and sellers
9. Restriction set by a government on the importation of goods
11. An increase income that causes a fall in demand
13. Combining two or more companies for the purpose of achieving greater dominace in the marketplace
15. Reduction in value of stock due to employee theft, shoplifting and human error
18. Stores that are $150,000+\mathrm{sq}$ foot, $70 \%$ which is devoted
to general merchandise and $30 \%$ food product
19. Secured computer links between business partners such as retailers and suppliers
20. A British term for a line of people

