

<u>Across</u>

1. a company which makes things

5. a large building where a company stores its goods until they are delivered to a retailer

8. a place where you can buy many different things - often in the street

9. when many things are sold cheaply in a shop for a short period of time

10. take your product back to the shop if you are not happy with it

11. reduced price

12. another word for 'buy'

13. the help you get form a compnay when you start to use their products (5-5,7)

14. a large shop where you can buy mainly food like Tesco's, The Co-Op or Sainsbury's

<u>Down</u>

2. a promise to return your money if you are not happy (5-4,9)

3. an internet shop like amazon or alibaba (6,8)

4. another word for 'send'

6. get your money back

7. when the product you want is not available (3,2,5)